

Privacy Policy for Bayon Pool Service

Effective Date: 01/06/2025

Bayon Pool Service (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or use our services. By using our website or services, you consent to the practices described in this policy.

1. Information We Collect

We collect information to provide better services to our customers. The types of information we collect include:

a. Personal Information:

- Name
- Email address
- Phone number
- Physical address
- Payment information (e.g., credit card details) when processing transactions

b. Non-Personal Information:

- IP address
 - Browser type
 - Operating system
 - Referring website URLs
 - Pages viewed and the time spent on our website
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2. How We Use Your Information

We use the collected information for the following purposes:

- To provide and improve our services
- To communicate with you about your account or service inquiries
- To process payments and complete transactions
- To send promotional materials or other communications (you may opt-out at any time)
- To ensure the security of our website
- To comply with legal obligations

3. Sharing Your Information

We do not sell, rent, or share your personal information with third parties for their marketing purposes. However, we may share your information in the following circumstances:

- **Service Providers:** With third-party vendors who assist in providing our services (e.g., payment processors, hosting providers).
- **Legal Requirements:** When required by law or to protect our legal rights.
- **Business Transfers:** In the event of a merger, sale, or acquisition of Bayon Pool Service.

4. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your browsing experience. Cookies help us understand how you interact with our website and enable us to improve functionality. You can control or disable cookies through your browser settings, but doing so may limit some features of our website.

5. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this policy or as required by law. When no longer needed, we securely delete or anonymize your data.

6. Security Measures

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, loss, misuse, or disclosure. However, no system is completely secure, and we cannot guarantee absolute security.

7. Your Rights

If you are a California resident, you have specific rights under the California Consumer Privacy Act (CCPA), including:

- The right to know what personal information we collect, use, and disclose.
- The right to request the deletion of your personal information.
- The right to opt-out of the sale of your personal information (we do not sell your information).

To exercise your rights, please contact us at contact@bayonpoolservice.com.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. We encourage you to read the privacy policies of any linked sites.

9. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date. We encourage you to review this policy periodically.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our practices, please contact us at:

Bayon Pool Service

555 Saturn Blvd. #822 San Diego, CA 92154
contact@bayonpoolservice.com
619-764-6515

Thank you for trusting Bayon Pool Service. Your privacy is important to us.